

Devoted to improvement of public services



On April 4, the President of the Republic of Uzbekistan Shavkat Mirziyoyev chaired a meeting devoted to the analysis of activities and further important tasks in the field of public services provision to the population and business entities.

The lack of information and communication resources and databases in a number of government bodies still creates difficulties in provision of public services. Low level of introduction of information and communication technologies, the remaining preference of paper workflow management lead to unreasonable financial expenses, increase in waiting time by citizens and formation of queues and, as a result, – in some cases to the facts of corruption and bureaucracy.

In accordance with the Decree of the President of the Republic of Uzbekistan "On measures for radical reforming the national system of rendering public services to the population" of December 12, 2017, the Agency of public services at the Ministry of Justice has been organized. Since January 1, 2018 all "one window" centers are transformed to the centers of public services at the National receptions.

Currently, these centers are providing services such as receiving applications for defining children in preschool education institutions, registration of citizens in the funded pension system, connection to engineering and communication networks, coordination of project documentation, issuance of permits for construction and installation works, individual housing construction (reconstruction), special water use or special water consumption. The Prosecutor General's Office and the Ministry of Justice are instructed to further expand the list of public services provided by these centers.

Source: [UzA](#)